

HOUSE JOINT RESOLUTION 890

By Maggart

A RESOLUTION to commend SERVPRO Industries, Inc. upon receiving the Golden Torch Award for Innovation in Practice.

WHEREAS, this General Assembly takes great pride in recognizing those estimable businesses in Tennessee that have established a tradition of excellence in their operations and demonstrated a genuine commitment to the training and development of their employees; and

WHEREAS, one such exemplary business is SERVPRO Industries, Inc., a Gallatin-based nationally franchised fire and water cleanup and restoration company, which received the Golden Torch Award for Innovation in Practice; the company was duly honored for its outstanding achievements in workplace learning by the American Society for Training and Development; and

WHEREAS, executives at SERVPRO work assiduously to emphasize the importance of training as critical to their corporation's success; and

WHEREAS, in addition to implementing a training division that reports directly to the Executive Vice President, SERVPRO executives dedicated more than 10,000 square feet of space to training facilities, employed sixteen corporate trainers and sixty field trainers, and focused twenty-three IT staff to the training effort; and

WHEREAS, SERVPRO's designation by *Entrepreneur Magazine* as the top restoration franchise operation in the United States for five consecutive years is no doubt due to the company's remarkable training programs, quality staff, and extensive facilities; and

WHEREAS, SERVPRO's training programs have been selected by the industry's certification board as one of only nine national locations for Applied Structural Drying training; and

WHEREAS, founded in 1967, the SERVPRO Industries, Inc. franchise system is a national leader and provider of fire, water, mold, and other specialty cleanup and restoration services; and

WHEREAS, no stranger to awards or accolades, SERVPRO received numerous other honors from *Entrepreneur Magazine* in 2007, including being ranked 25th in the magazine's annual franchise 500, as well being ranked 100th in fastest growing franchises, and fourth in top home-based franchises; and

WHEREAS, these outstanding accomplishments establish this remarkable business as not only a leader in its community, but also as a shining example for businesses across Tennessee to emulate; and

WHEREAS, it is highly appropriate that we pause to recognize SERVPRO Industries, Inc. on its outstanding achievement in training and development, and its exemplary leadership in the business community; now, therefore,

BE IT RESOLVED BY THE HOUSE OF REPRESENTATIVES OF THE ONE HUNDRED FIFTH GENERAL ASSEMBLY OF THE STATE OF TENNESSEE, THE SENATE CONCURRING, that we hereby honor and commend SERVPRO Industries, Inc. upon receiving the Golden Torch Award for Innovation in Practice, and for the company's overall outstanding achievements in workplace learning while striving for the highest standards with regard to quality restoration, leadership, and outstanding service to its employees, its community, and the State of Tennessee.

BE IT FURTHER RESOLVED, that an appropriate copy of this resolution be prepared for presentation with this final clause omitted from such copy.